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## **Head of Service Overview**

Although the level of demand into the service hasn't changed significantly, the proportion remaining in the service and transferring into Supported Care Planning is higher. This is indicative of the complexity of need of the children, young people and their families. Examples are parents struggling with their child's behaviour, refusing to allow their child to continue living with them and the service needing to find creative solutions to engage with the parents and to also keep the child safe in alternative accommodation.

The service is also seeing parents where domestic abuse, mental health and drug use are influencing parental choices, with children suffering or at risk of suffering significant harm. Young children are being neglected (left alone, not fed/poor diet) or being exposed to unsafe adults. More cases are needing to come through from the Integrated Safeguarding Hub to the Supported Care Planning teams due to the intensity of the support required and the level of risk presented.

The Supported Care Planning teams remains in a precarious position in terms of staffing – leavers, sickness and no applicants for social worker posts. This means that the wider service will need to assist with case allocations so that statutory duties can be met and children are able to be kept safe.

Although the timeliness of single assessments (being completed with 42 days) has dipped, what we can see is that the average time to complete an assessment was 55 days. CDT pods 3 and the Academy DCT are taking the longest to complete their assessments (approximately 44 days passed the delaine) and although half of the assessments were out of timescale for Bays and Penderry, they were only 2-3 days over.

The number of children on the child protection register has dipped below 200 for the first time. Recording of statutory visits in a timely way on WCCIS remains an on-going challenge. We are exploring using the manual data from the team managers for the monthly report rather than the reports from WCCIS.

The service is very busy with unborns with a number of potential removals likely over the coming months. 18 babies will be registered when born; and a high number are in public law outline with decisions being made to issue care proceedings at the end of the assessment period.

To note: the capability charts have been removed and will be added back in to future reports once they have been updated following the renewal of licences.

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# **Single Point of Contact**

Contacts	August 2023	September 2023
The total number of contacts received by Child & Family Services during the month:	1117	1058
The number of contacts closed Information only during the month:	728	617
The number of contacts closed with Advice or Assistance during the month:	104	100

### **Integrated Information, Advice & Assistance Hub**

Contacts & Closures	August 2023	September 2023
The number of contacts received by the Integrated Information, Advice and Assistance Hub during the month:	732	670
The number of contacts closed Information only during the month:	506	415
The number of contacts closed with Advice or Assistance during the month:	67	68
The number of contacts closed with another reason during the month:	0	0
The number of contacts passed to preventative services during the month:	22	15
The number of contacts passed to Contextual, Missing, Exploited and Trafficked (CMET) Team during the month: (includes individuals, contextual areas and peer groups)	3	11
The number of contacts passed to the Integrated Safeguarding Hub during the month:	42	59
The number of contacts passed to Supported Care Planning during the month: (includes the Academy)	32	42
The number of contacts passed to the Family & Friends Team:	0	0
The number of contacts passed to the Independent Carers Assessment Team:	0	0



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Contacts & Closures	August 2023	September 2023
The number of contacts received during the month, which were being supported by the Integrated Information, Advice	60	60
and Assistance Hub at the end of the month:		60

## **Emergency Duty Team**

Contacts & Closures	August 2023	September 2023
The number of contacts received by the Emergency Duty Team during the month:	42	37
The number of contacts closed Information only during the month:	13	16
The number of contacts closed Advice or Assistance during the month:	3	0
The number of contacts passed to preventative services during the month:	5	1
The number of contacts passed to the Integrated Information, Advice & Assistance Hub:	16	11
The number of contacts passed to Contextual, Missing, Exploited and Trafficked (CMET) Team during the month: (includes individuals, contextual areas and peer groups)	1	0
The number of contacts passed to the Integrated Safeguarding Hub during the month:	1	6
The number of contacts passed to Supported Care Planning during the month:  (includes the Academy)	2	2
The number of contacts received during the month, which were being supported by the Emergency Duty Team at the end of the month:	1	0

Child Protection Investigations	August 2023	September 2023
The total number of Strategy Discussions / Meetings recorded during the month:	3	1
The number of Strategy Discussions / Meetings which require a Section 47 enquiry:		1
The number of Strategy Discussions / Meetings where no further CP action is required:	1	0



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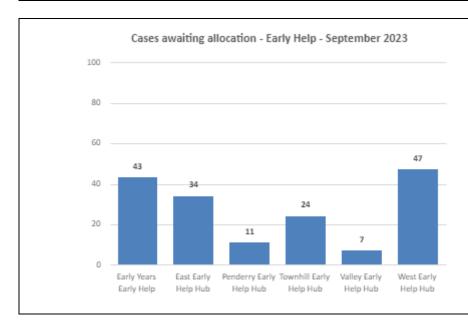
Child Protection Investigations	August 2023	September 2023
The total number of Section 47 enquiries recorded during the month:	1	0
The number of Section 47 enquiries which require an Initial Child Protection Conference:	1	0
The number of Section 47 enquiries where there is no further CP action required:	0	0

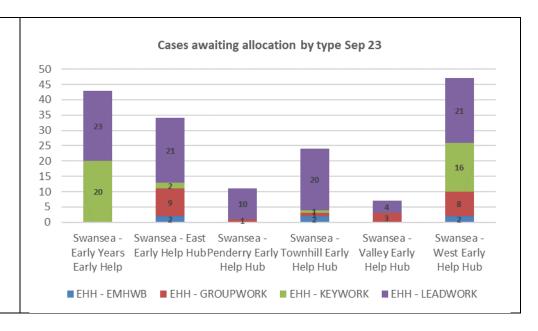
## **Domestic Abuse Hub**

Contacts & Closures	August 2023	September 2023
The number of contacts received by the Domestic Abuse Hub during the month:	249	210
The number of contacts closed Information only during the month:	195	168
The number of contacts closed Advice or Assistance during the month:	20	19
The number of contacts passed to preventative services during the month:	0	0
The number of contacts passed to the Integrated Information, Advice & Assistance Hub or the Integrated Safeguarding Hub during the month:	2	4
The number of contacts passed to Supported Care Planning during the month:  (includes the Academy)	0	2
The number of contacts received during the month, which were being supported by the Domestic Abuse Hub at the end of the month:	32	17

## **Early Help Hubs**

Contacts & Closures	August 2023	September 2023
The number of contacts for the Early Help Hubs received during the month:	94	142
The number of contacts closed Information, Advice or Assistance during the month:	28	31
The number of contacts agreed for Early Helps Hubs support during the month:	63	81
The number of contacts awaiting allocation at the end of the month:	165	129
The number of referrals closed during the month:	127	144
The number of referrals closed with a positive outcome during the month:	59	98







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Caseload	August 2023	September 2023
The number of children and young people supported at the end of the month:	1053	1034

Wellbeing Assessments	August 2023	September 2023
The number of Wellbeing Assessments completed during the month:	30	38
Family Plans	August 2023	September 2023

Family Plans	August 2023	September 2023
The number of Family Plan / Review's completed during the month:	135	112

## **Integrated Safeguarding Hub**

Contacts & Closures	August 2023	September 2023
The number of contacts that were passed to the Integrated Safeguarding Hub during the month:	43	68
The number of contacts closed Information only during the month:	0	0
The number of contacts closed Advice or Assistance during the month:	15	5
The number of contacts closed with another reason during the month:	0	2
The number of contacts passed to a preventative service during the month:	2	0
The number of contacts passed to Contextual, Missing, Exploited and Trafficked (CMET) Team during the month: (includes individuals, contextual areas and peer groups)	0	0
The number of contacts passed to Supported Care Planning for a comprehensive assessment during the month: (includes the Academy)	10	2
The number of contacts received during the month, which were being supported by the Integrated Safeguarding Hub at the end of the month:	16	59



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Child Protection Investigations (ISH)	August 2023	September 2023
The total number of Strategy Discussions / Meetings recorded during the month:	62	47
The number of Strategy Discussions / Meetings which require a Section 47 enquiry:	24	27
The number of Strategy Discussions / Meetings where no further CP action is required:	7	6
The total number of Section 47 enquiries recorded during the month:	24	25
The number of Section 47 enquiries which require an Initial Child Protection Conference:	2	15
The number of Section 47 enquiries where there is no further CP action required:	22	10



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Child Protection Investigations (ACADEMY – CINCS / CDT / CP)	August 2023	September 2023
The total number of Strategy Discussions / Meetings recorded during the month:		6
The number of Strategy Discussions / Meetings which require a Section 47 enquiry:		6
The number of Strategy Discussions / Meetings where no further CP action is required:		0
The total number of Section 47 enquiries recorded during the month:		6
The number of Section 47 enquiries which require an Initial Child Protection Conference:		6
The number of Section 47 enquiries where there is no further CP action required:		0

### **CMET**

Contacts, Caseload & Closures	August 2023	September 2023
The number of contacts relating to contextual areas and peer groups that were passed to CMET during the month:	1	6
The number of contacts relating to contextual areas and peer groups that were closed by CMET during the month:	1	5
The number of contacts relating to contextual areas and peer groups that were closed by CMET during the month with a positive outcome:	1	5
The number of contextual areas and peer groups supported by CMET at the end of the month:	23	23

Child Protection Investigations	August 2023	September 2023
The total number of Strategy Discussions / Meetings recorded during the month:		23
The number of Strategy Discussions / Meetings which require a Section 47 enquiry:		0
The number of Strategy Discussions / Meetings where no further CP action is required:		7
The total number of Section 47 enquiries recorded during the month:		0



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Child Protection Investigations	August 2023	September 2023
The number of Section 47 enquiries which require an Initial Child Protection Conference:		0
The number of Section 47 enquiries where there is no further CP action required:		0

## **Independent Carers Assessment Team**

	August 2023	September 2023
The number of referrals received by the Independent Carers Assessment Team during the month:	3	0
The number of referrals for parent carers awaiting allocation at the end of the month:	2	2
The number of parent carers supported by the Independent Carers Assessment Team at the end of the month:	19	11
The number of Independent Carers Assessments completed during the month:	0	1
The number of referrals closed by the Independent Carers Assessment Team during the month:	5	8

What is working well?	What are we worried about?	What do we need to do?
<ul> <li>The Single Point of Contact saw a slight decrease this month but nothing of note.</li> </ul>	September has also seen an increase in the number and percentage of cases passed to Integrated Safeguarding Hub, Supported Care	To consider the cases being passed to ISH, SCP and CMET if they have received preventative support in the past 6 months.
<ul> <li>Similarly there has been a decreased trend in contacts received by IAA and being closed with information, and/or advice and assistance.</li> </ul>	Planning and CMET, compared to August with a decrease in those past to preventative services.	
	Of those contacts into EDT, again more were	
The emergency duty team received a slight	passed onto the Integrated Safeguarding Hub and	
decline in Child and Family contacts this month.	proportionately there has been an increase in the	
The number of strategy discussions undertaken	number passed to Supported Care Planning in	
out of hours however increased this month, each	relation to the number of contacts.	



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What is working well?	What are we worried about?	What do we need to do?
was closed with no further child protection action.		
The domestic abuse hub saw a reduction in contacts and a number being supported at end of the month		
<ul> <li>Early help hubs - increase in contacts alongside those agreed to support at the end of the month. The hubs also saw an increase in referrals closed end of the month and those with a positive outcome</li> </ul>		
• Increase in contacts to the Integrated Safeguarding Hub - 2 passed on for comprehensive assessment to supported care planning. There has seen a significant increase in number of those open for support at the end of the month (59) – child protection investigations however reduced to comparable numbers to July (following an increase in August).		
<ul> <li>Within the September well-being report we have included additional child data to show the demand into CMET (this has also been included for the Academy and BAYS).</li> </ul>		

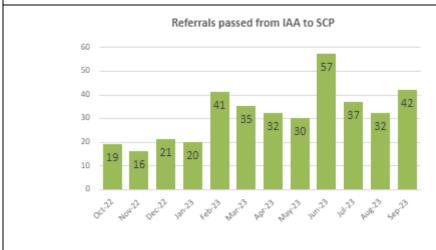
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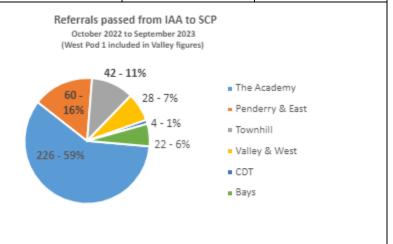
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# **Supported Care Planning**

Contacts, Caseload & Closures	August 2023	September 2023
The number of referrals received for a comprehensive assessment during the month: (referrals passed from the Integrated IAA Hub, and includes the Academy)	32	42
The number of referrals closed in Supported Care Planning during the month:	79	68
The number of children and young people supported by Supported Care Planning at the end of the month: (Includes the Academy)	1234	1214
Of these, the percentage that represent complex cases (CP & LAC):	52.59%	52.14%





Case Supervision	August 2023	September 2023
The percentage of Case Supervision sessions which are on time or not overdue at the end of the month:	65.05%	60.10%
Care & Support Plans	August 2023	September 2023
The number of children and young people with a Care and Support Plan at the end of the month:	935	934



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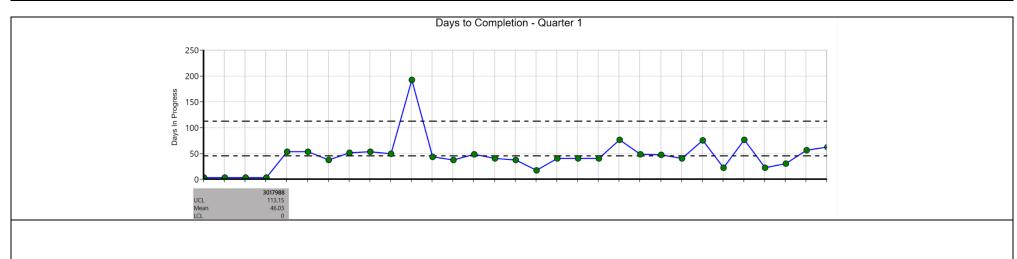
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Single Assessments	August 2023	September 2023
The number of Single Assessments due at the end of the month:  (*Figure includes the Academy hubs)	192	227
The number of Single Assessments that are overdue at the end of the month:	119	123
The number of Single Assessments completed during the month:	83	72
The number of Single Assessments carried out within timescales during the month:	48, 57.83%	26, 36.11%
The percentage of children seen during the period of assessment, who were born at the time the assessment concluded:	76.92%	76.19%
The average number of days to complete a Single Assessment during the month:	54 Days	55 Days





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Child Protection Investigations	August 2023	September 2023
The total number of Strategy Discussions / Meetings recorded during the month:	22	21
The number of Strategy Discussions / Meetings which require a Section 47 enquiry:	18	9
The number of Strategy Discussions / Meetings no further CP action is required:	2	0
The total number of Section 47's recorded during the month:	9	8
The number of Section 47 enquires which require an Initial Child Protection Conference:	6	6
The number of Section 47 enquires where no further CP action is required:	3	2



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Child Protection	August 2023	September 2023
The number of children on the Child Protection Register at the end of the month:	214	198
The number of unborns to be added to the Child Protection Register at birth at the end of the month:	18	18
The number of children on the Child Protection Register that have been registered previously:	70	63
The number of children added to the Child Protection Register during the month:	18	26
The number of children added to the Child Protection Register, within 12 months of de-registration:	2	1
The number of children removed from the Child Protection Register during the month:	4	42
The number of children removed from the Child Protection Register at their first review, who were not Looked After:	0	8



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Initial Core Groups	August 2023	September 2023
The number of Initial Core Groups due during the month:	57	15
The number of Initial Core Groups held within timescales:	35	14
Statutory Visits	August 2023	September 2023
The percentage of visits to children on the Child Protection Register that were on time or not over due at the end of the month:	90.95%	74%
Dual Status	August 2023	September 2023
The number of children who are on the Child Protection Register and are Looked After:	35	34
Legal Proceedings	August 2023	September 2023
The number of children in PLO at the end of the month:	75	63*
The number of children in Public Proceedings at the end of the month:	15	25
*15 of the 63 are unborns. 6 LGMs made decision to issue care proceedings end of August; however cases were not issued at court until	September	1

Looked After Children	August 2023	September 2023
The number of children who were Looked After at the end of the month:	470	474
The number of children placed in an unregulated placement at the end of the month:	1*	0
The number of children awaiting placement at the end of the month:	12	6
The number of children becoming Looked After during the month:	7	12
The number of Looked After children, with an unaccompanied asylum status supported at the end of the month:	6	9
The number of children ceasing to be Looked After during the month:	11	8



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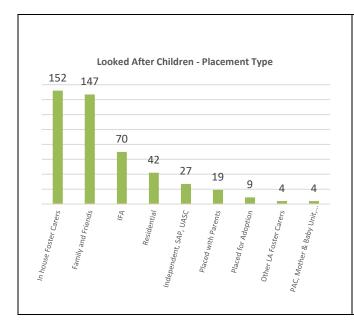
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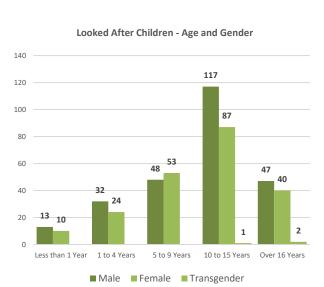
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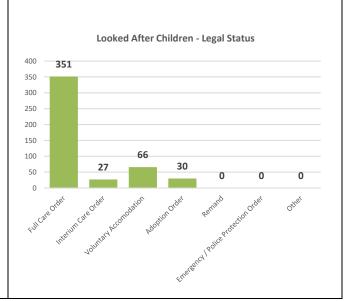
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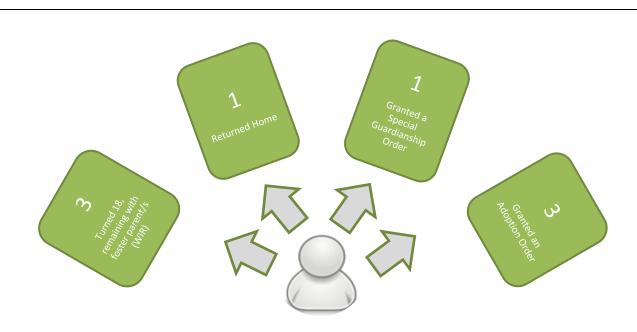
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Initial Personal Education Plan	August 2023	September 2023
The number of Initial PEP's due within 20 school days of becoming Looked After during the month:	0	9
The number of Initial PEP's received within 20 school days of becoming Looked After:	0	7*

\*2 ceased to be Looked After

What is working well?	What are we worried about?	What do we need to do?
September saw a reduction in number of children	<ul> <li>Despite a reduction in the number of children</li> </ul>	Single Assessment analysis has been shared with
open to the service	open to the service, this month saw an increase in	Principal Officers to help understand where the
The percentage of Single Assessments carried out	referrals for assessments and a reduction in	demand lies in this area and where the impact of
within timescales significantly lowered this month	referrals closed which equals more demand in the	timescales is seen the most.
to 36%. The reasons seen for this are due to the	service	



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What is working well?	What are we worried about?	What do we need to do?
majority of Single Assessments being completed	What are we worned about:	What do we need to do:
within the Academy and CDT. Within the		
Academy we have had the next cohort of Newly		
Qualified Social Workers start in post. Due to		
their development, undertaking and completing		
assessments is taking longer than timescales.		
With development in their roles over time we are		
likely to see timescales improve.		
Of those in CDT, due to delay in allocation		
because of capacity within the team the		
timescales for completing Single Assessments		
transferred over from other teams has seen an		
impact on the timescales of completion.		
The percentage of children seen in September is		
comparable with last month. We can confirm that		
there is a tick box section on the on the SA		
outcome to show the child has been seen -		
reminders will be made during LIT monthly		
meetings for Team managers to prompt staff to		
ensure they are capturing this in their		
assessments accurately. Feedback from Team		
managers is that children are being seen during		
the assessment period but workers are not		
completing the forms correctly.		
Child protection investigations in SCP are similar		
to previous month. There has been no further CP		
action recorded as outcome for those CP activity		
forms which are incomplete or completed		
without an outcome		



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What is working well?	What are we worried about?	What do we need to do?
<ul> <li>Reduction in CP register to 198 - reduction in children previously re- registered from 70 - 63 - (42 children's names were removed in Sept with 26 added)</li> <li>Reduction in PLO numbers however there is an increase of those number in public proceedings</li> <li>This month we have seen an increase in the LAC population from 470 to 474. According to the data, we have 0 children in unregulated placements at end of September.</li> <li>September also saw a reduction in number of children awaiting placement end of the month</li> </ul>		



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## **Bays Plus**

	August 2023	September 2023
The number of young people presenting as homeless, placed in a bed & breakfast, during the month (under 18's only): (includes Air B&B and Hotels)	0	0
The total number of young people residing in a bed & breakfast at any time during the month (under 18's only):	1	0
The number of young people presenting as homeless, placed in emergency accommodation, during the month (under 18's only): (includes Jennings, Emergency SLS, SPOT Purchasing Provisions)	3	2
The total number of young people residing in emergency accommodation at any time during the month (under 18's only):	4	5

What is working well?	What are we worried about?	What do we need to do?	
•	•	•	

Child Protection Investigations/Protocol Meetings	August 2023	September 2023
The total number of Strategy Discussions / Meetings recorded during the month:		17
The number of Strategy Discussions / Meetings which require a Section 47 enquiry:		0
The number of Strategy Discussions / Meetings where no further CP action is required:		
The total number of Section 47 enquiries recorded during the month:		0
The number of Section 47 enquiries which require an Initial Child Protection Conference:		0
The number of Section 47 enquiries where there is no further CP action required:		0

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# Fostering, Residential Care & Adoption

## Family & Friends

Family & Friends Carers	August 2023	September 2023
The number of referrals/screening assessments commenced by FAFT during the month:	3	7
The number of IFFCA's ongoing as at the end of the month:	3	14
The number of Unified Assessments (UA's) ongoing as at the end of the month:	17	10
The number of Carers approved at panel during the month:	2	5
The number of approved carer status' terminated at panel during the month:	2	3
The number of approved carer households at the end of the month:	120	122
The number of Carer Reviews due during the month:	6	2
The number of Carer Reviews completed within timescales during the month:	3	1

Family & Friends Placements	August 2023	September 2023
The total number of children placed with a Family & Friends carer at the end of the month:	135	119
The number of children placed with unapproved Family & Friends carers at the end of the month:	10	22
The number of Placement Stability Meetings completed during the month:	2	0
The number of children who moved to a Family & Friends Carer during the month, due to placement breakdown:	0	0
The number of children who moved from a Family & Friends placement during the month, due to placement breakdown:	2	0



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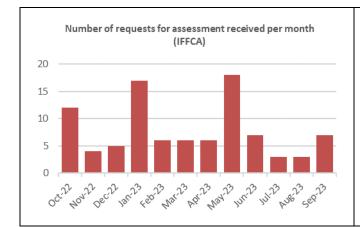
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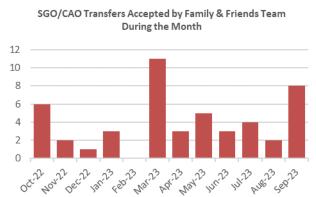
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Children Subject to Special Guardianship & Child Arrangement Orders	August 2023	September 2023
The number of children, subject to a Special Guardianship or Child Arrangement Order, accepted by Family & Friends during the month:	2	8
The number of children, subject to a Special Guardianship or Child Arrangement Order, whose care circumstances changed during the month:	5	5
The number of children, subject to a Special Guardianship or Child Arrangement Order, supported by Family & Friends, at the end of the month:	338	324*
The number of SGO Reviews due during the month:	13	21
The number of SGO Reviews completed during the month:	22	34
The number of Family Stability Meetings held and Stability Plans produced during the month:	1	5

#### \*WCCIS Figure post data-cleanse





#### **SGO Ending Overview**

5 children or young person's Special Guardianship Order ended in September 2023. 2 young persons had reached the age of 18. 2 children's living arrangements are being re-assessed after an unexpected death. 1 young person is now supported in a residential provision as part of a pathway plan.



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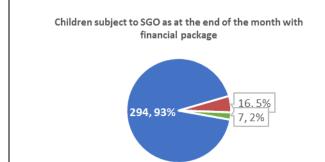
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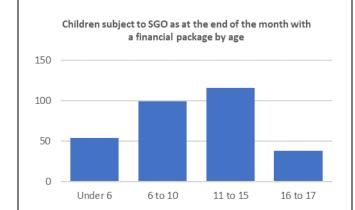
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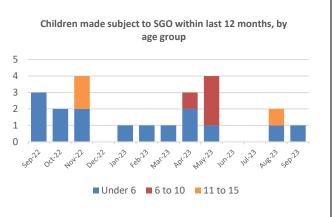
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■ Family & Friends ■ SCP ■ Both





What is working well?	What are we worried about?	What do we need to do?
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## **Foster Wales Swansea**

Recruitment	August 2023	September 2023
The number of Registrations of Interest to foster received during the month:	12	16
The number of full assessments allocated during the month:	0	11
The number of carers approved at panel during the month:	0	1
The number of approved carer status' terminated at panel during the month:	1	2

Placements	August 2023	September 2023
The total number of children placed with a Foster Wales Swansea carer at the end of the month:	157	154
The number of Placement Stability Meetings completed during the month:	4	4
The number of children who changed placement during the month, due to placement breakdown:	4	0
The number of children moving from a Foster Wales Swansea carer to a Residential placement during the month:	1	0
The number of children moving from a Residential placement to a Foster Wales Swansea carer during the month:	0	0

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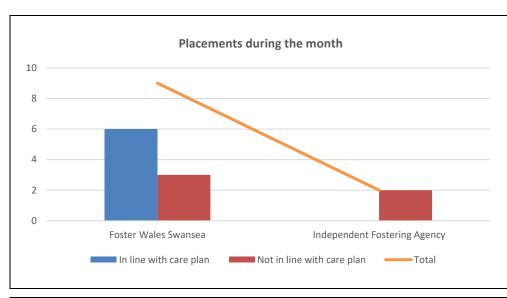
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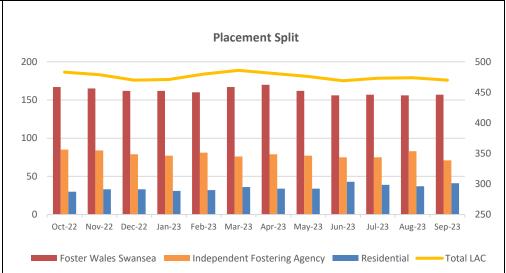
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#### What is working well?

- Despite limited vacancies, 82% of fostering referrals were made in-house.
- 2. Only two children were placed in an IFA (sibling group)
- 3. In total, 11 Form F assessments were allocated in September. One is a local authority transfer, and two households are previous FWS carers.
- 4. In September, a total of 9 home visits were completed, of which 8 were invited to October prep training.
- 5. We have 6 new households who have confirmed their attendance at October training.
- 6. There were no placement breakdowns in September.
- 7. No unregulated placements were made, nor were any placements made in a residential provision.
- 8. 80% of all placements made, were in line with their care plan.

#### What are we worried about?

- The number of available in-house vacancies continues to be low in comparison to need, especially for sibling groups and older children.
- 2. The number of available IFA fostering placements continues to be low too.

#### What do we need to do?

- 1. To continue monitoring and reviewing the unavailable vacancies.
- 2. To continue to research and explore ideas to improve the 'package' for both new and existing carers. It needs to be more attractive to recruit and retain i.e. encourage local businesses to become fostering friendly
- 3. To continue monitoring the recruitment process to ensure that applicants are moving through it in a timely manner and where relevant, IFA carers and previous FWS carers are fast tracked.
- 4. Continue to promote the need for foster carers internally.
- 5. To continue to promote fostering in line with the recruitment and retention strategy and working with



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	What is working well?	What are we worried about?	What do we need to do?
9	. We recently held a foster carer consultation event. The feedback will help shape our retention plan going forward to improve the service for our foster carers.		Foster Wales nationally to recruit more foster carers and improve the 'offer'.  6. To continue to improve the retention offer for existing foster carers in line with the recruitment and retention strategy and working with Foster Wales nationally to retain more foster carers and improve the 'offer' i.e. council tax, free car parking, wellbeing offer, expansion of support groups, foster carer charter, foster carer association etc.  Create a retention plan which will incorporate the feedback received at the recent carer consultation event e.g. upskill staff, develop information booklets for foster carers on support and services available.



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### **In-House Residential**

	August 2023	September 2023
The number of people receiving in-house residential support as at the end of the month:		3
The number of planned admissions during the month:		0
The number of emergency admissions during the month:		0
The number of children/young persons that have completed a personal plan during the month:		3
The average number of days children/young persons have spent residing in Ty Nant:		165
The average number of days children/young persons have spent residing in Heol Tir Du:		527
The number of children/young persons with a move on plan completed as at the end of the month:		0
The number of emergency strategy meetings held during the month:		2
The total number of available vacant beds as at the end of the month:		1
The number of requests/impact assessments completed for in-house residential support during the month:		2
The number of reportable ROIs during the month:		11

What is working well?	What are we worried about?	What do we need to do?

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## **Western Bay Adoption Service**

Recruitment	August 2023	September 2023
The number of Registrations of Interest to adopt received during the month:	0	2
The number of full assessments allocated during the month:	0	2
The number of adopters approved at panel during the month:	2	1
The number of approved adopters who have withdrawn from Western Bay Adoption Service during the month:	0	0
The number of adopter reviews due during the month:	0	0
The number of adopter reviews completed within timescales during the month:	0	0

Western Bay Adoption Placements	August 2023	September 2023
The number of Swansea children with a positive Should Be Placed outcome by the Agency Decision Maker during the month	0	1
The number of Swansea children made subject of a Placement Order during the month:	2	1
The number of Swansea Looked After Children placed with Western Bay Adopters during the month:	0	3
The total number of Swansea Looked After Children placed with Western Bay Adopters at the end of the month:	10	10
The total number of Swansea Looked After Children matched with adopters during the month:	3	2
The number of Swansea Looked After Children waiting to be matched with adopters:	18 (5 are booked into matching panel, 3 on hold pending assessment, 5 have a strong link and 6 have no link)	15 (6 are booked into matching panel, 1 is on hold, 3 have a strong link and 5 have no link)
The number of Swansea Looked After Children who have been matched with adopters but not yet placed for adoption:	2	1
The number of Swansea Looked After Children whose plan for adoption has changed:	0	0
The number of Swansea Looked After Children placed, whose placement was disrupted:	0	0



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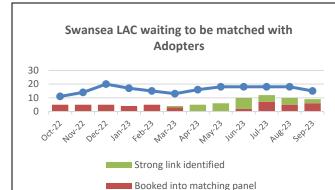
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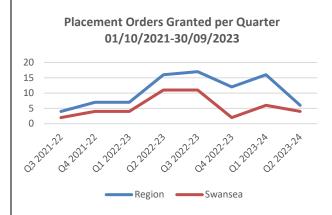
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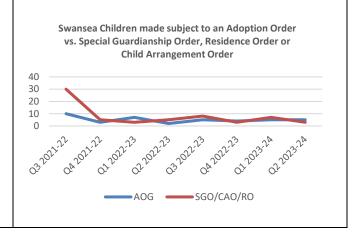
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## What is working well?

---- Waiting to be matched

- 1. There has been an increase in adopter enquiries and adopters starting the assessment process.
- 2. Good BP support arrangements.

#### What are we worried about?

- 1. Some complex sibling groups remain in family finding.
- 2. Frequency of challenge by birth parents which builds in delay in the process of placement.

#### What do we need to do?

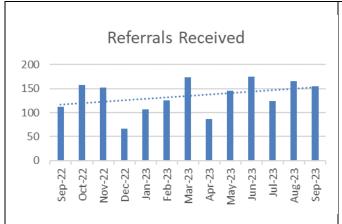
1. Continue the focus on marketing and recruitment.

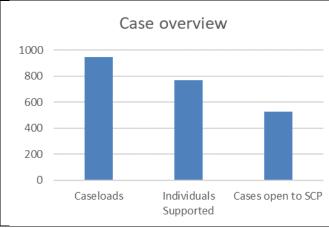
# **Support Services**

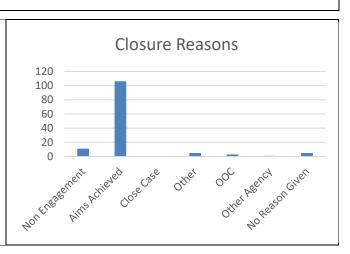
### **Family Support Service**

Referrals, Caseload & Closures	August 2023	September 2023
The total number of referrals received by Family Support Services during the month:	165	155
The total number of individuals supported by Family Support Services at the end of the month:	916	945
The total number of individuals closed by Family Supported Services during the month:	141	131
The number of individuals closed with an improved outcome during the month:	99	106*
*90.0% of clasures were clased with a positive clasure reason	<u>'</u>	1

80.9% of closures were closed with a positive closure reason.









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What is working well?	What are we worried about?	What do we need to do?
Family Support in September, with some teams recording over 100% increase (Hidden Harm) although this can be attributed to an increase in capacity (2 additional workers)  However new connections to ITS show the most significant decrease.  It is felt that the implementation of a trial system (introduced in early July 23) which sees all cases referred to these teams through the Single Point Of Entry (SPOE) reviewed at the weekly referral and allocation meeting and connections, agreed at this meeting.  Some	ons for closure available on WCCIS are not an rate description of work completed. Disengagement is kample. Should a family disengage from a service and the end of an intervention. 'Aim Achieved' and work complete' do not fit with the circumstance. ever, choosing disengagement as a closure reason not capture the work that has been completed.  Are still seeing examples of cases that are being closed afterring teams. This means that we are not capturing correct closure reasons which ultimately effects our all closure reporting  be teams recording low closure rates that needs to be breed further	On gong work to understand the demand through SPOE  Further work with WCCIS build team to agree suitable closure reasons for FS cases  Service need to drive the development of a distance travelled tool in order to better capture the impact of the work with children and families. This would negate the dependence on closure reasons at the end of an intervention and give a baseline and comparison no matter when and why the connection was closed  Need to develop dashboards further across the team in order to easily identify the length of time cases are open for, which can trigger review and avoid drift



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# **Service Quality Unit & Child Protection Conference Unit**

Child Protection Conferences	August 2023	September 2023
The number of Initial Conferences held during the month:	22	29
The number of Initial Conferences held within timescales during the month:	22	28
The number of Review Conferences held during the month:	24	89
The number of Review Conferences held within timescales during the month:	23	89

LAC & Pathway Plan Reviews	August 2023	September 2023
The number of LAC & Pathway Plan Reviews carried out during the month:	50	129
The number of LAC & Pathway Plan Reviews held within timescales during the month:	ТВС	129

Adoption Reviews	August 2023	September 2023
The number of Adoption Reviews carried out during the month:	3	1
The number of Adoption Reviews held within timescales during the month:	ТВС	1

<sup>\*</sup>Figures reported by SQU and CPCU in the absence of a report from WCCIS

What is working well?	What are we worried about?	What do we need to do?



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# **Professional Abuse Enquiries**

	August 2023	September 2023
The number of ongoing investigations at the end of the month:	14	14
The number of enquiries received during the month:	16	17
The number of enquiries re-directed to Adult Services:	2	2
The number of enquiries which met threshold for an investigation:	7	9
The number of enquiries closed with no further investigation:	7	4
The number of enquiries passed onto a different Local Authority:	0	2
The number of Professional Abuse Strategy meetings held during the month:	16	21
The number of Initial meetings held during the month:	9	14
The number of Review meetings held during the month:	7	7
The number of investigations which concluded during the month:	7	10
4 investigations concluded with Substantiated outcome, 1 Unsubstantiated and 4 Unfounded. 1 did not meet threshold.	1	-

What is working well?	What are we worried about?	What do we need to do?

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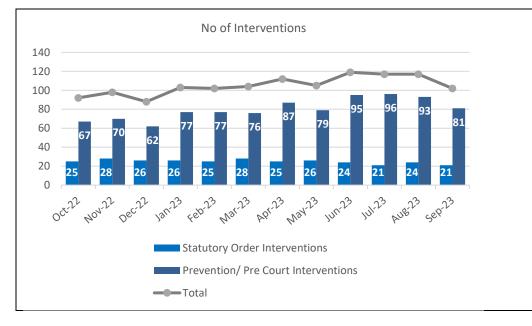
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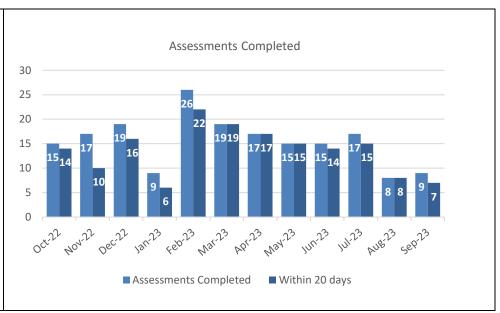
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## **Youth Offending Service**

	September 2023	August 2023
The total number of young people with an open intervention at the end of the month:	102	117
The number of young people remanded during the month:	0	0
The number of Asset Plus Assessments completed during the month:	9	8
The number of Asset Plus Assessments completed within 20 days:	7	8
The number of supervisions that took place during the month:	22	22





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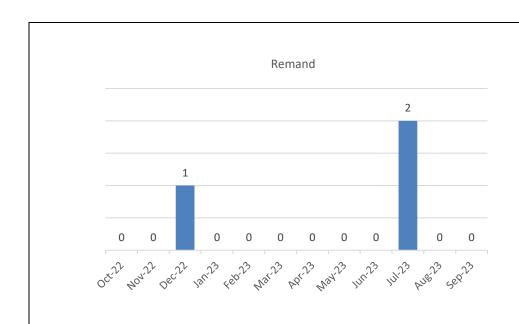
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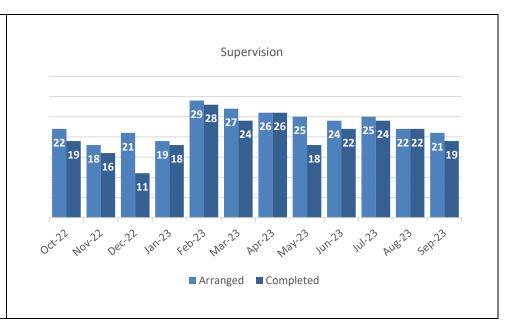
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What is working well?	What are we worried about?	What do we need to do?
<ul> <li>There were no new remands this month.</li> <li>Supervisions have remained consistent, and this is in light of some staff absences over the summer period.</li> </ul>	<ul> <li>Interventions numbers are down from August. This reflects case closures from the summer period and group work completed across this time.</li> <li>There is a slight dip in asset plus assessments being completed in line with national standards. However, this again reflects some staff/senior absences across the month of August</li> </ul>	<ul> <li>We continue to strive to increase supervision for all staff in the service.</li> <li>We will aim to increase the timescales in which we complete all asset plus assessments.</li> </ul>



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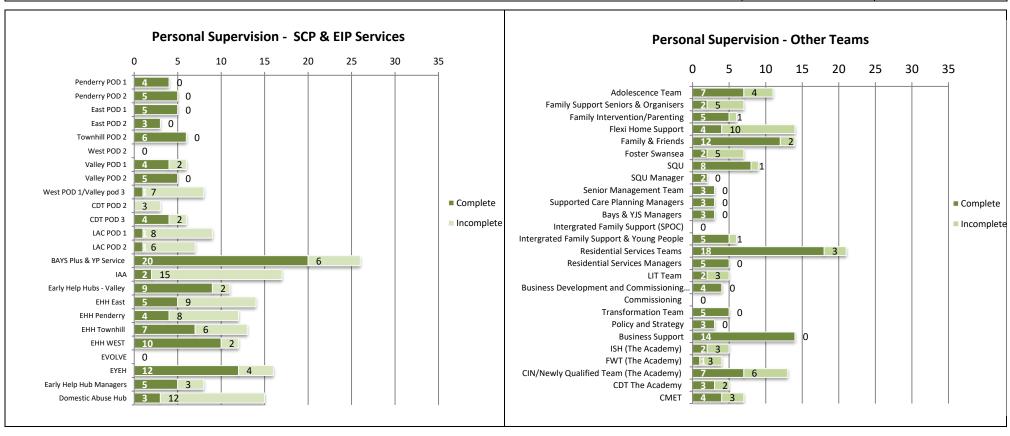
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Staff Wellbeing

# **Staff Wellbeing**

### **Supervision**

Personal Supervision	August 2023	September 2023
The percentage of Personal Supervision sessions that took place within timescales:	70.16%	62.02%





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